
Health Protection Plan

Dear Guest,

We are aware of the current situation and the difficulties while planning and hosting an event during these challenging times. Nevertheless, we would be pleased to welcoming you and your guests with us and provide you with a successful event!

As a response to the current situation, the hotel has developed a health protection plan to ensure you and your guests a stay within a safe environment.

This health protection plan is constantly adjusted to new regulations in consultation with Hotellerie Suisse and the Swiss Government.

The following procedures are valid from June 26th until further notice.

Unfortunately, it remains uncertain, how the situation will develop before your event.

Therefore, should there be any restrictions that will affect your event, you will be contacted as soon as possible to find a solution.

In case of any questions or queries, we will be at your entire disposal.

Your Zurich Marriott Hotel Team

General Terms and Regulations

Mask requirement

- There is a general obligation to wear face masks within all public accessible interior rooms of the hotel for guests and employees

Capacities and spatial separation

- Between each guest groups has to be a distance of 1,5 meter to the front, back as well as each side
- Our meeting spaces are located in 2 separate buildings on 2 separate floors
- Each building has a separate congress entrance
- Our 4 foyer areas will be separated with 1,5 meter distance to other guest groups

Contact information

- Contact details of the organizer or the contact person onsite (surname, first name, place of residence, telephone number) must be collected
- In the event of contact with a person suffering from Covid-19, the organizer will be informed and held responsible for informing the individual event participants

Hygiene standards

- Individual and separated registration provided with sanitizers
- Hand sanitizers at the entrance of every meeting room as well as in sanitary facilities
- Regular cleaning and disinfection of the premises
- Please note that daily cleaning of the sleeping rooms is only available upon request

Further information for guests arriving from abroad

- An EU-Certificate is recognized and applicable, which must be brought along as a copy on the day of event or sent to the hotel in advance

Further information for PCR-Test

- In case a new negative test-Certificate is required, it can be done, for example, at the test center at the main station. Further details can be found at: <https://deintest.ch/>
- In case a new negative test-Certificate is required, it can be done, for example, at the test center at Zurich Airport. Further details can be found at: <https://checkport.info/covid-testcenter-flughafen-zuerich>

Regulations of the Swiss Government

- More information in regards to the Covid-19 are applicable at website of the Federal Office of Public Health. <https://www.bag.admin.ch/bag/en/home/krankheiten/ausbrueche-epidemien-pandemien/aktuelle-ausbrueche-epidemien/novel-cov/covid-zertifikat.html>

Events with Covid-Certificate

Measures for events with Covid-Certificate

All participants require a valid Covid-Certificate

1) Applicable Regulation

- There is no limit to the number of participants
- A minimum distance of 1,5 meters between each participant is NO longer required
- A circulation of the guests is allowed without any restriction
- Face Masks are no longer required within the meeting room

1) Implementation of Admission Controls

- A valid Covid-Certificate must be available on the day of the event before it starts
- In case of an event lasting several days, a newly valid certificate must be presented on a daily basis
- The organizer is obliged to ensure prior the event that all participants have such a certificate
- The hotel reserves the right not to admit guests without a certificate
- An admission control is carried out by employees of the hotel

3) General Information on the Covid-Certificate

- A Covid-Certificate is issued on request in paper form, as PDF document or as QR code within the Covid-Certificate application
- It serves as proof of whether a person has been vaccinated, recovered or tested
- The certificates are issued either by vaccination or test centers, medical practices, pharmacies or cantonal authorities
- Validity of Covid-Certificates:
 - For people who have been vaccinated twice: 365 days from the administration of the last vaccination
 - For people who have recovered: from the 11th day after a positive test until 180 days later
 - For people who have tested negative: PCR-tests are valid for 72 hours, rapid antigen tests are valid for 48 hours
 - **Further self-tests are not permitted**

Commitment to Clean

Commitment to Clean

As we welcome you back to our hotels around the world, we are committed to providing you with a safe environment that aligns with expert protocols for working to defeat COVID-19. Consisting of in-house and outside experts in food and water safety, hygiene and infection prevention, and hotel operations, our Marriott Cleanliness Council is redefining our cleaning and safety standards. We will actively monitor and evolve our solutions to ensure a continued focus on the health and safety of our guests and associates.

As you prepare for your stay, we would like to share details of [Marriott International's Commitment to Clean](#) and the additional measures we are taking to provide you with a safe and comfortable environment.

We take hygiene and cleanliness standards very seriously. You'll notice several enhancements to our cleaning practices throughout the entire hotel. These include:

- **Enhanced Public Space Cleaning:** We have increased the frequency of cleaning and disinfection, especially in high-traffic areas like restrooms, elevators, and escalators etc. Further we will provide hand sanitizing stations within the public spaces.
- **Social Distancing Practices:** You will see signage's and shields throughout the hotel promoting physical distancing and encouraging guests to follow social distancing recommendation.
- **Personal Protective Equipment (PPE):** Associates will wear required PPE based on the activities they are performing. Guests are welcome to wear personal face covering.



PUBLIC SPACES

Starting with our public spaces and high-traffic areas, we are going above and beyond our normal protocols. We are cleaning surfaces with increased frequency, dedicated staff, and recommended cleaning agents.



GUEST ROOMS

In guest rooms, we have elevated our rigorous protocols to thoroughly clean all surfaces with hospital-grade disinfectants. Each room has disinfecting wipes in each room for your use.



HAND SANITIZER

We are using enhanced technologies including electrostatic sprayers to sanitize surfaces throughout the hotel. We are also testing ultraviolet light technology for sanitizing guest keys and devices shared by associates.



SOCIAL DISTANCING

Hand sanitizing stations are installed at hotel entrances, at our front desks, our elevator banks, and meeting spaces.



NEW CLEANING TECHNOLOGIES

We have enhanced technologies to sanitize surfaces throughout the hotel. We are also testing ultraviolet light technology for sanitizing guest keys and devices shared by associates.



MOBILE APP

Our mobile technologies provide reassurance and distancing options for our guests. In over 3,200 hotels, your phone can be used to check in, access your room, and order room service.

Measures related to Covid-19 at the Zurich Marriott

Quarantine at the Zurich Marriott Hotel

Housekeeping

Please be informed that during the time of the quarantine your room will not be serviced. Please let us know should you require Housekeeping service after the quarantine period. May we kindly request you to place your dirty towels and linens in the bags provided outside your room. For any further items you may need, please feel free to call us anytime and our hosts will place them outside your room.

Special measures

In case of a positive finding of a confirmed Covid-19 infection, the instructions of the staff must be followed immediately.

If a quarantine is imposed during the stay and the guest needs to see a doctor for health reasons or in case of emergency, the protective clothing provided must be worn when leaving the hotel to prevent the spread of the virus.

During quarantine

Please find details information about our services during your quarantine below:

Your room has been sanitized and disinfected for you

- Please note that once you have checked in to your room, our hosts are not permitted to service it throughout your stay
- All requests will be placed outside your door and you will be notified by phone.
- Breakfast is served daily from 6.30am – 11am. We took the liberty to attach our breakfast offers which we would be delighted to deliver to your room door. You may place the orders by dialing 0 on your in-room phone.
- Room Service is available daily from 6.30am – 11pm. You may order by dialing 0 on your in-room phone.
- If you have trash, simply place it outside your room, we will provide garbage bags.
- Laundry and dry cleaning can be organized – please use the bags supplied, write the items on the laundry form, leave the form in the bag and place it outside the door once you have called us to pick it up.
- Further food delivery options you may find under www.eat.ch or www.ubereats.com or www.mosi.ch

We are at your service 24/7 either by dialing 0 on your in-room phone or by emailing us to this monitored email address.



Regulation of Federal Office of Public Health

Regulations of the Swiss Government

More information in regards to the Covid-Certificate in general can be found at:

<https://www.bag.admin.ch/bag/en/home/krankheiten/ausbrueche-epidemien-pandemien/aktuelle-ausbrueche-epidemien/novel-cov/covid-zertifikat.html>

The task of contact tracing is to identify persons who have been in contact with an infected person and thus to identify chains of transmission. Individuals who have become ill must go into isolation, while those they have come into contact with must go into quarantine.

Quarantine

<https://www.bag.admin.ch/bag/en/home/krankheiten/ausbrueche-epidemien-pandemien/aktuelle-ausbrueche-epidemien/novel-cov/isolation-und-quarantaene.html>

How does contact tracing work?

The cantonal authorities responsible for tracing chains of transmission proceed as follows:

When a person tests positive for the coronavirus

- The cantonal authorities work with the person who has tested positive to ascertain who they have been in close contact with – in the 48 hours before the symptoms of the disease developed, up to the point at which they went into isolation.
- The cantonal authorities notify these individuals that they may be infected. They are required to go into quarantine for ten days (from the time they came into contact with the infected person).
- If they do not develop any symptoms after ten days, they are allowed to leave quarantine by the authorities.
- When a person notified already has symptoms of the disease or symptoms develop during the quarantine period
- They must immediately go into isolation.
- They must get tested.
- If the test is positive, the authorities will also trace the persons they have been in close contact with.
- If the individual was already in quarantine, they are unlikely to have been in close contact with many other people. Quarantine has already broken the chain of transmission.